

Appendix D – Taxi Policy Proposal responses

Response	Responder	Thoughts on door signage	Positives	Negatives	Other
1	Licence Holder	N/A	N/A	<p>A bit late in changing your policies now</p> <p>You lost majority of your drivers to other licensing councils.</p> <p>This was good revenue for this Borough at one time.</p> <p>Should ask yourself, who is to blame for the lost revenue from hard working taxi drivers, which were contributing with their heart and soul and maybe at the same time not been appreciated.</p> <p>Please bring this up in your next meeting</p>	N/A
2	Licence Holder	N/A	N/A	<p>my concern for new taxi policy is please give more time for euro 4 taxi to replace with euro 6 3 months is not enough time to find new vehicle and please let euro 6 petrol and diesel vehicles till they pass safety and suitability check because electric car r to expensive hybrid vehicles are best idea for taxi please according to sentinel only 3 taxi are euro 4 if you us bit extra time to find another vehicle it will be very helpful to the driver many thanks</p>	<p>. i would say's policy should be same as ne policy of stoke on trent and scrap the 6 month safety and suitability check and expect vosa mot certificate for taxi vehicle licence and hybrid should be carrying on licence after 2035 electric car are not very reliable and not cheap and no backup like hybrid got fuel as well many thanks</p>

3	Licence Holder	No not need it	I think this new policy helps protect the elderly and the younger communities.	I do not like the fees for licenses increasing.	I think a better service should be added where the drivers are more vigilant and listen better. I would also require the drivers to report anyone they think is involved with illegal products (e.g. drugs).
4	Licence Holder	Should keep door signs	Changes to emissions makes sense	N/A	N/A
5	Licence Holder	N/A	N/A	N/A	N/A
6	Licence Holder	Not necessary due to online technology and text service/App	Door signage which won't be required	Not got the infrastrucure for Evs. They are too expenive for drivers to afford and maintain	Could add more re: driver safety and minimim fare should be more
7	Licence Holder	They damage vehicle doors	A move to hybrids is good	EVs are unsuitable due to reliability, lack of infrastructure, costs of EVs to purchase and maintain, concerns over range limitations, environmental impact of building Evs. Does not belive this is a positive move for the taxi trade	Council employees and Councillors should move to Evs first to expereince issues first hand.
8	Licence Holder	N/A	N/A	Fees are too high, do not like needing MOT and taxi test	N/A
9	Licence Holder	They should be retained	It's good	N/A	N/A

10	Licence Holder	My thoughts are door signage Should be displayed at all times. So the customer knows his taxi has arrived..and its safer for customer too	N/A	Not safe without door signage	Keep door signage
11	Licence Holder	I can't see the need for signage on local taxis, most are on dual operators and too many signs looks messy	N/A	Dislike the push to Evs. Infrastructure is not in place nationally and will cause issues for distance driver like myself.Evs still at a premium cost compared to Diesel. What are Wolverhampton and other Council's doing as if not similar then there will be further licences issued by them to which you have no control.	For executive vehicle have something similar to the small sticker in London
12	Licence Holder	Prefer not to have it	N/A	Not a fan because the cost to replace a car is very expensive especially now more than ever. Also work is very quiet now at the rank in Newcastle, there is not as many people coming into town as before which is a real shame for us and local business. It will cost a lot of money to replace the car. If we have to get electrical only than its too expensive and the infrastructure is not in Newcastle Under Lyme to support charging cars quickly	Maybe for the policy not to come into effect till 2030 at least give people time to save up.
13	Licence Holder	Quality ruins paint	N/A	Electric cars	10 years old vehicle and check after 1 year would be great

14	Licence Holder	It damages paint	Not sure	N/A	Not sure
15	Licence Holder	Door sign easy for their car to be identified to elderly people	N/A	N/A	Drivers to wear their ID card so customers can identify them easily
16	Licence Holder	It feels unnecessary	I feel positive about the proposed changes	Nothing in particular	In my opinion, I feel the driver license tests should be kept upto date to keep the quality of drivers
17	Licence Holder	Agree with proposal (to remove)	It is a fair amendment	Nothing	None
18	Licence Holder	They are good so customers can identify easily	Stop using Diesel car and petrol, reducing the pollution	Nil	N/A
19	Licence Holder	I feel that there should be something on the vehicle to identify to the passenger that it's the correct vehicle without having to check the licence plates	N/A	I feel that we are being forced to go electric without actually looking at the cost of the vehicles as I have mentioned above ,also my property is 120 years old with no spare land to put a charging point so I would have to use a petrol station to charge the vehicle ,estimated for a quick charge on a minibus is 2 hours to last 5 hours so on average my working day is 8 hours so I would have to add an extra 3 hours in stationary charging at a service station ,how does this make sense ?	The vehicles we own as a small company are wheelchair adapted minibuses which when we replace a vehicle its costing £40,000.00 plus vat per vehicle including the conversion, the cost of a fully electric minibus plus conversion is £80,000.00 plus vat how as a small company can we ever make that proposition viable? I think with the investment that we as a small company put into our vehicles that the age of when the 6 monthly test comes into force should be a bit longer

20	Alderman	The Council should retain door signs for safety purposes	N/A	N/A	Even when receiving a text from the operator it can still be difficult to locate your taxi without door signs on
21	Guide Dogs	N/A	N/A	N/A	Consultation replicated in full in the report. Suggestions around strengthening policy to further support assistance dog users, and generally those with disabilities.
22	Staffordshire County Council, School Transport Team	Contract agreements contain provisions that door livery must be displayed during school contracts	N/A	N/A	Consultation replicated in full in the report. Focus on comparison of proposed policy against SCC contract conditions